



**Role:** Training and Development Manager  
**Location:** The Combined Services Provider, Watford, WD18 8AJ  
**Salary:** Up to £40,000 per annum, based on experience  
**Contract Type:** Full-time, Permanent  
**Working Hours:** 37.5 hours, 5 out of 7 days  
**Start Date:** January 2023

### About Us

CSP stands for The Combined Services Provider. We specialise in providing services to both venues and static sites including Car Parking, Internal and External Traffic Management, HVM (Hostile Vehicle Mitigation) Solutions, Security, Stewarding, Cash & Audit and Consultancy Services. We set out on our first event contract in 1994 and since those early days, we've added numerous prestigious clients to our portfolio and now provide a range of services to some of the UK's most memorable sporting and entertainment events and venues.

### About the Job

The Training Manager will be responsible for leading and managing our training strategy, with a front-line workforce in excess of 1400 workers. You will play a critical role in ensuring all employees and front-line workers are trained to the correct level, ensuring they are compliant to undertake their role. Be accountable for all training activities to include needs analysis, source learning providers, and ensuring quality delivery of services. Reporting to the Head of Talent and Resourcing, you will be responsible for building the CSP Training and Development plan, which in turn supports the key areas of focus for all recruitment and resourcing needs.

This role is based at the Company's Head Office in Watford, however, travel to client sites whether it be within the UK may be required.

### About You

You are a multi-tasking, flexible person who has experience in training development and training delivery. You will hold a minimum L3 Trainer/Assessor qualification and would be advantageous if you have experience working in the events industry or similar. You need to be a confident, personable character with strong stakeholder management capabilities. You will embrace digital technology and have a continuous improvement mindset.

### Benefits

- 23 days paid holiday per year, rising to 25 days (excluding bank holidays)
- Private Medical Insurance (for Self and Partner) and access to an Employee Assistance Programme
- Life Assurance – 4x annual salary
- Opportunity to further develop professional qualification

**To apply, please visit:** <https://uk.indeed.com/job/training-and-development-manager-32b249ecca68014e>

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