



Role: Operations Manager – Event Parking and Traffic Management
Salary: £36,000 - £40,000 per annum, based on experience
Working Hours: 40 hours, 5 out of 7 days

Location: London and Home Counties
Contract type: Full time, Permanent
Start date: January 2023

About Us

CSP stands for The Combined Services Provider. We specialise in providing services to both venues and static sites including Car Parking, Internal and External Traffic Management, HVM (Hostile Vehicle Mitigation) Solutions, Security, Stewarding, Cash & Audit and Consultancy Services. We set out on our first event contract in 1994 and since those early days, we've added numerous prestigious clients to our portfolio and now provide a range of services to some of the UK's most memorable sporting and entertainment events and venues.

About the Job

You will be involved in providing traffic and parking management to allocated contracts and events, ensuring an exemplary operational service is delivered within budget and in accordance with CSP's mission, strategy and objectives. This will include putting in place road closures, traffic diversions and managing on occasion a team of >100 workers coordinated through an event control room. You will be supported by our Senior Operations Team and other operational managers in the operational planning, delivery and review of all events and upon handover, ensuring that all events are efficiently forward-planned, that the operations checklists are adhered to, and that all event documentation, staff resource and logistical requirements are prepared in advance and in accordance with budget. Developing and nurturing strong, effective, professional relationships with all allocated clients and other key operational contacts to ensure that their expectations are met.

About You

You will be able to demonstrate a track record within the events or facilities management industry and have a flexible approach to working hours and travel. You will also have had management experience having managed teams in previous roles – ideally with a zero-hours workforce. Preferably, you will have sporting venue experience and must have a full, clean UK driving license. Traffic management experience and qualifications such as Chapter 8 (SLG), Chapter 12D and awareness of the CSAS is preferable but not essential.

Benefits

- 23 days paid holiday per year, rising to 25 days (excluding bank holidays)
- Private Medical Insurance and access to an Employee Assistance Program
- Life Assurance – 4x annual salary
- Training and development opportunities

To Apply:

To apply for the role, please visit: <https://uk.indeed.com/job/operations-manager-event-parking-and-traffic-management-8422940081f095de>

Caring, Safe, Professional

