



Resourcing Manager

Location: Watford, Herts

Salary: Dependent on experience

Working Hours: 5 / 7 days per week (40 hours per week, flexibility required)

Start Date: ASAP

CSP stands for the Combined Services Provider. We specialise in providing services to both venues and static sites including Car Parking, Internal and External Traffic Management, HVM (Hostile Vehicle Mitigation) Solutions, Security, Stewarding, Cash & Audit and Consultancy Services. Whilst our range of services has grown, Car Park/Traffic Management, HVM (Hostile Vehicle Mitigation) and Security/Stewarding represent our core areas of expertise.

We set out on our first event contract in 1994. Since those early days we've added numerous prestigious clients to our portfolio and now provide a range of services to some of the UK's most memorable sporting and entertainment events and venues.

About the role

Do you aspire to be part of our People leadership team, working in a fast moving, competitive industry where you are encouraged to be yourself? You will be responsible for leading and managing our resourcing team, with a front-line workforce in excess of 1400 workers, the resourcing team play a critical role in ensuring all operations are staffed compliantly and to the required levels. Reporting into the Head of Talent and Resourcing, you will be responsible for building the CSP resourcing plan, which in turn highlights the key areas of focus for all recruitment and training needs. This role will involve working closely with our operations management team and will be pivotal in assessing the capacity of the front-line workforce, whether it be for new business opportunities or increased requirements from existing clients.

This role is based at the Company's Head Office in Watford, however, travel to client sites whether it be nationally or internationally may be required.

About You

We know what makes this job challenging is the pace and dynamic environment presented when managing a resourcing function in an events business, often working to critical deadlines and at times managing conflicting priorities within the same time period. You'll be a multi-tasking, flexible person who has experience of managing a resourcing team and/or a capacity planning function. You need to be a confident, personable character with strong stakeholder management capabilities. You will embrace digital technology and have a continuous improvement mindset.



Caring, Safe, Professional



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Experience and Skills

- You will have knowledge and experience of the events or comparable industries
- Experience in managing resourcing teams and/or a capacity planning function
- Able to cope with constant change and willingness to confidently approach new challenges outside of comfort zone
- Able to communicate clearly across front-line workforce, field-based teams, departments and stakeholders
- Excellent IT skills – strong in Microsoft Office (Word, Outlook, Excel, PowerPoint)

Benefits

As our Resourcing Manager, you will receive a competitive salary and annual leave package, as well as Private Medical Insurance (self and spouse/partner) and a Contributory Pension Scheme is provided. It is important that all our people feel well catered for, which is why we are based on a modern Business Park with exclusive discounts available locally, company socials and plenty more!

Applications

If you would like to be considered for this role, please email: perry.price@gotocsp.com with your CV; current or last salary; salary expectation for the role and a brief synopsis of why you think you would be the right fit for CSP.



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