



## Terms and Conditions of Valet Parking

When using The Combined Services Provider's (CSP's) Valet Parking service, paying for it or booking it, you are deemed to have accepted the following Terms and Conditions:

- CSP will only be liable to pay compensation for any legal liabilities for any proven act of negligence by our employees whilst in possession of the vehicle for the moving, parking and returning to customers only. Once the vehicle is parked, the Valet Parker exits the vehicle and it is secured, the customers own insurance policy will take over the risk.
- CSP and its employees are not responsible for any loss or damage to any vehicles by fire, theft or trespassing.
- Claims for damages will only be considered if reported to our staff when the vehicle is returned. Written confirmation must be obtained to confirm damage. All subsequent correspondence to be in writing – email acceptable.
- We accept no liability for mechanical, structural and electrical failure of any part of your vehicle. This includes windscreens, all glass, mirrors, tyres and wheels how so ever caused.
- We will not be held responsible for any deterioration in the condition of the vehicle whilst in our custody.
- We accept no liability for any faulty cars, alarm fobs, house or any other keys or valuables, which are left on the key ring or inside the vehicle.
- In the event that the car acquires a puncture including slow puncture we reserve the right to either inflate the tyre or change to the spare wheel, but we are not responsible for replacement of the punctured tyre.
- We require customers to have a spare key to the vehicle.
- In the event that the vehicle does not start, we reserve the right to jump start your vehicle, however, we will not be held responsible for any consequential damage as a result of this action.
- We will not accept liability for any loss or damage covered by your own insurance or caused by 3<sup>rd</sup> parties.
- Your vehicle needs to comply with all statutory and regulatory requirements regarding the use of motor vehicles. It needs to be fully insured, properly taxed and has a current MOT. You are also the owner or keeper of the vehicle failing which you are authorised by the owner or keeper of the vehicle to use our Valet Parking service.
- We should not be held liable for any damages caused by Acts of God or Nature.
- No CSP employee may alter these conditions or increase liability.