



## External Traffic Management

**Location:** Based in Watford but National Travel

**Salary:** Dependant on experience

CSP have increased their external road and traffic management operations over the last few years and have identified this area as a further opportunity for considerable growth and investment. Following a strategic review, we are pleased to announce a new Senior Operations Manager role to be recruited, focusing on external traffic management experience to plan, deliver and grow this important aspect of our future growth.

Whilst overseeing and managing our existing external operations, the candidate will be responsible for the future development and growth of this area by developing a robust business plan to encompass both financial and resourcing as well as seeking new business opportunities and ensuring that our operations deliver in a compliant and safe manner.

This is a great opportunity for an individual to shape our traffic management discipline from a strategic perspective within a business that has immediate, organic growth opportunities.

This role will report to the Head of Operations and will manage a team of Operations Managers supporting their development in external traffic management planning and operations whilst working alongside our recruitment & training departments to ensure sufficient resourcing and succession plans are in place to meet operational requirements.

The individual will have a strong operational background and will be proficient in planning and scheduling and encompass our 3 Values:

**Caring:** A desire to deliver excellence in customer service, both internal and external;

**Safe:** Understanding the need for full compliance in terms of legislation, Health and Safety and operational planning;

**Professional:** Representing both our and our clients' brands in a positive manner whilst exceeding financial targets;

The candidate will have previous experience in car parking operations as well as external traffic management with, ideally qualified to NHSS 12D M7 for Managers.

Please apply with CV or for more details to: [Nicola.Carman@gotocsp.com](mailto:Nicola.Carman@gotocsp.com)



*Caring Safe Professional*